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Case Study

Needs

A DSL/Broadband and IT services provider had more than four hundred (400) customers in DSL/Broadband area. Client lost more than fifty percent (50%) of its DSL/Broadband connections within five years of business due to lack of no human interaction in sales and technical support.

Solutions

Intelisales provided several dedicated virtual employees to the client. The virtual employees takes care of

- Telephone Support
- Email Support
- Live Web Chat Support
- Messaging Services

How it is done?

It is done by giving an employee a virtual office, which includes:

- Desktop or Laptop
- Internet (DSL/Broadband connection)
- Local Telephone
- International Virtual Number which is mapped on local number

Key Facts about Virtual Employee

- Availability of the employee
- Instant Communication
- Reliability

Why InTeliSales?

- Accountability
- Quality
- Affordability

Please contact Intelisales for more information at info@intelisales.com.



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